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Return Merchandise Authorization Form

ASA offers a generous return policy to help you provide excellent customer service and ensure your customers are always selling the most current book editions.

All returns will require a Return Authorization to receive credit. Please email a copy of our return authorization request form to sales@asa2fly.com to request your Return Authorization (RMA number).

Cover returns for eligible, unsold, unused books will be accepted from distributors only. ASA needs to receive your covers prior to the deadline, which is 60 days from the release of the new edition, to the end of the month. Test Prep cover returns must include an intact, re-usable CT-8080 book for each cover. Please call or email for clarification sales@asa2fly.com if you have questions on how to handle these returns. ASA is not responsible for return shipping expenses. Any costs associated with returning an item for refund will be the responsibility of the distributor.

Please indicate in the Reason column why you are returning the product (cover return, damaged in shipping, warranty...).

Eligible skus, cover return deadlines and the Return Authorization form are available online:
https://www.asa2fly.com/Assets/SupportFiles/CoverReturnDeadlines/CoverReturnDeadlines.pdf

Date:	
PO:	
Customer:	

ASA Part Number	Quantity	Unit Price	Original Invoice #	Reason